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**YOUR AGENCY** would like to offer a big WELCOME to all the residents of **Oak Park Retirement**. Oak Park is an independent living facility, but has partnered with **YOUR AGENCY** to offer a little additional help when and if you need it. **YOUR AGENCY** offers concierge service for a variety of your personal needs – whether for 5 minutes or a few hours.

**YOUR AGENCY** caregivers offer services to help you with any of your day-to-day needs such as: medication reminders, bathing, dressing, grooming, laundry, light housekeeping, meal preparation, pet care services, dog walking, and transportation to appointments and personal errands. Caregivers can escort you to doctor appointments and take notes on the doctor's comments.

**YOUR AGENCY** is available to lend a caring hand to assist you with your needs. If there is something not on the list, please talk with us and we will make every effort to help meet your unique needs.

**The **YOUR AGENCY Concierge** will be at Oak Park**

**7:00am-4:00pm.....6:00pm-9:00pm**

**The concierge can be contacted at**

**704-\*\*\*-1967**

**to arrange your *personal concierge* services.**

**YOUR AGENCY Concierge @ Oak Park 704-\*\*\*-1967**

**YOUR AGENCY Home Care Office 704-\*\*\*-4132**

“Be kind to one another, tenderhearted” Ephesians 4:32

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Services are offered *a la carte* via “Tender Credits.” Placing funds in your Tender Credit account creates a balance you can draw from as services are rendered. Family members wanting to assist in planning for a loved ones ever changing needs can purchase Tender Credits. Monthly Tender Credit statements will be provided detailing charges and services.

Any hands-on Personal Care Aide services (PCA) will require an initial nursing assessment (\$30 charge). This will be scheduled as soon as possible after request.

Services are available for \$10 for 1-15 minutes,  
\$15 for 30 minutes, \$20 for 45 minutes & \$25 for up to 1 hour of service.

Please be aware that these prices reflect 14-29% discount  
over concierge services offered by other agencies.

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**YOUR AGENCY Service Menu**

- Medication Reminders
- Weight Monitoring
- Blood Pressure Monitoring
- Meal and Activity Reminders
- Dog Walking
- Wellness Check– check on resident to ensure safety and well-being
  - Daily report to family available upon request for small fee
- Laundry (\$25 per load)
- Household cleaning – make bed & change linens, clean kitchen & bathroom, vacuum & sweep floor, light dusting (\$ dependent on time spent)
- Showers – assistance in & out (\$15); full assistance with showering (\$25)
- Assistance with Grooming/Shaving (\$ dependent on time spent)
- Assistance with Dressing (\$ dependent on time spent)
- Incontinence Care (\$ dependent on time spent)
- Transportation – Doctor Appointments, Shopping, Errands, etc.  
(minimum 1 hour charge plus 60 cents per mile if caregiver’s vehicle is used)
- Other Services Available Upon Request

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